



PUEBLO OF JEMEZ  
JOB ANNOUNCEMENT  
2024-002  
JEMEZ HEALTH & HUMAN SERVICES  
CLINICAL CARE COORDINATOR

---

<b>Position Title:</b>	Clinical Care Coordinator-Registered Nurse	<b>Pay Level:</b>	\$32.18-\$48.27
<b>Position Open Date:</b>	1/4/2024- Until Filled	<b>Classification:</b>	Non-Exempt
<b>Position Status:</b>	Full-Time	<b>Location:</b>	Health & Human Services
<b>Supervisor:</b>	Nurse Manager		

---

**POSITION SUMMARY:**

Responsible for performing a variety of clinical care coordination and nursing duties in an outpatient clinical setting. Responsible for the collection, review, and analysis of chronic disease patient information in accordance with protocol and distribution of data to providers for action; development and implementation of outreach efforts to facilitate patient compliance/access; tracking patient's ER visits and hospital follow-up care; identifying/utilizing all appropriate available community resources; interacting, planning and coordinating with case management or disease management staff; and supporting care management and follow-up. Collaborates with various community programs to ensure patients are receiving comprehensive medical care.

This job description indicates, in general, the nature and levels of work, knowledge, skills, and other essential functions expected of the incumbent. It is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities required of the incumbent. Incumbent may be asked to perform other duties required.

**QUALIFICATIONS:**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required.

**EDUCATION & EXPERIENCE:**

Associate's Degree in Nursing; AND four (4) years of experience as a Registered Nurse; OR Associate's Degree in Nursing; AND (2) years of relevant experience as a clinical care coordinator in a nursing position and team-based primary care environment.

## **REQUIRED CERTIFICATES, LICENSES TRAININGS, AND REGISTRATIONS:**

New Mexico Driver's License  
Background Investigation  
Valid New Mexico Registered Nurse license  
BLS/ACLS/PALS preferred but not required

## **PHYSICAL DEMANDS & WORKING ENVIRONMENT:**

The physical demands described herein are representative of those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations may be made enable individuals with disabilities to perform the essential functions.

Mobility to work in a typical office and clinical setting; agility and dexterity to use standard office and medical equipment; stamina to sit and stand for extended periods of time; strength and agility to lift and carry up to 20 pounds; vision to read printed materials and a computer screen, and hearing and speech to communicate in over the telephone and in person.

Work is subject to exposure to bodily fluids and other biohazards.

## **ESSENTIAL FUNCTIONS:**

- Tracks patient imaging tests until results are available, performs flagging and follow-up on overdue results upon provider request.
- Performs flagging of all critically abnormal lab results, bringing them to the attention of the assigned clinician.
- Responsible for notifying patients/families/caregivers of normal lab and imaging test results.
- Responsible for notifying patients/families/caregivers of abnormal lab and imaging test results as per the directives of assigned clinician.
- Performs follow-up on all patient newborn screenings, such as immunizations, hearing, or any abnormalities found prior to discharge. Obtain discharge summary notes for mother and child prior to follow up appointments.
- Use clinical protocols to determine when imaging and lab tests are necessary based on provider orders.
- Connects with outside health care facilities to support patient safety throughout care transitions.
- Receives and shares necessary patient treatment information with outside health care facilities to coordinate comprehensive care.
- Collaborates with Purchased Referred Care to track patient referrals until the consultant or specialist's report is available, flagging and following up on overdue reports.
- Collaborates with medical provider on clinical protocols regarding when a referral to a specialist is necessary, and when a patient needs to have assistance with expediting referral to specialist.
- Monitors the timeliness and quality of the referral response.

- Documents and co-manages arrangements between primary care provider and specialist's in the patient's medical record.
- Systematically identifies patients with unplanned hospital admission and emergency department visits.
- Responsible for sharing clinical information with admitting hospitals and emergency departments. Obtains patient consent if necessary to acquire records from an outside facility.
- Coordinates with families/caregivers for follow-up care, if needed, within an appropriate period following a hospital admission or emergency department visit.
- Systematic ability to coordinate with acute care settings through access to current patient information.
- Exchanges patient information with the hospital during a patient's hospitalization.
- Implements a process to consistently obtain patient discharge summaries from the hospital and other facilities prior to hospital discharge.
- Will also be main point of contact for care coordinators from outside facilities for follow up care.
- Collaborates with the patient/family/caregiver to development a written care plan for complete patients transitioning into/out of teams.
- Responsible for the electronic exchange of information with external entities, agencies, and registries.
- Assists in initiating patient care plans; providing educational information in conjunction with primary care providers related to treatments, procedures, medications, and continuing care requirements.
- Responsible for notifying patients of upcoming or overdue screenings.
- Responsible for managing assigned primary care provider patient panels.
- Assists with data collection and analysis for quality improvement.
- Serves as back-up to registered nurses as needed.
- Prepares and maintains medical records and files, including laboratory tests and their results, medications and other treatments administered and actions taken; reviews and updates charts.
- Prepares a variety of reports, correspondence and other written materials as required.
- Maintains safe and clean working environment in accordance with Clinic procedures, rules, and regulations.
- Follow HIPPPA guidelines, Privacy Act, and other applicable confidentiality standards; uphold highest standards of privacy and confidentiality.
- Contributes to the overall quality of the unit's service provision by developing and coordinating work teams and by reviewing, recommending, and implementing improved policies and procedures.
- Ensures clinical screens such as GPRA, UDS, PAP, COLON screenings are being met through monthly reports.
- Ensures all clinical goals for immunizations, pap smears, mammograms, well child checks, etc. are being met.
- Other duties as assigned.
- Represents the Pueblo with dignity, integrity, and a spirit of cooperation in all relationships with staff and the public.

## **REQUIRED KNOWLEDGE AND SKILLS:**

Knowledge of:

- Theory, principles, practices, and methods of providing nursing care and services at the level of a registered nurse.
- Patient care coordination and chronic disease management and tracking.
- Techniques of medical assessment and evaluation of various age groups.
- Applicable laws, codes, and regulations.
- Medical record keeping and the standard format for information on charts and other medical documentation.
- Safety principles, practices and equipment related to the work.
- Routine infection control procedures and practices.
- Proper techniques for documentation of examination and treatment information.
- Techniques for dealing with a variety of individuals from various socio-economic, ethnic and cultural backgrounds, in person and over the telephone.
- Computer software utilized by the clinic.

Skill in:

- Assessing client medical status and situations and taking or recommending appropriate action.
- Coordinating health care of patients between multiple health facilities.
- Organization, follow-up, tracking and trending patient health data.
- Performing skilled nursing in a clinical setting.
- Using medical instruments and techniques skillfully and safely.
- Interpreting, applying, and explaining applicable laws, codes and regulations.
- Preparing accurate, clear, and concise medical documentation and records.
- Compiling and summarizing information and preparing periodic or special reports related to the nursing area and client population.
- Using tact, discretion, and prudence in dealing with customers.
- Using initiative and independent judgment within established procedural guidelines.
- Establishing and maintaining effective working relationships with a variety of individuals from various socio-economic, ethnic, and cultural backgrounds.

**To apply for the position posted, please apply as follows**

**Send;**

**Pueblo of Jemez Job Application**

**To;**

**[humanresources@jemezpueblo.org](mailto:humanresources@jemezpueblo.org)**

**Or;**

**Pueblo of Jemez-Attention Human Resources Department**

**PO Box 100**

**Jemez Pueblo, NM 87024**